

Non-Returning Students Questionnaire Items – Spring & Fall 2021

Q1: How many semesters did you attend classes at MJC, including Fall (or Spring) 2021?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6 or more

Q2: What was your major(s) at MJC?

(Short text answer)

Q3: Please rate your experience with the following aspects of MJC on a scale from 1-5 (1-Very Negative, 5-Very Positive):

- A. Academic Program/Major
- B. Courses
- C. Instruction
- D. Financial Aid/Scholarships
- E. Registration
- F. Academic Advising
- G. Student Life
- H. Student Services
- I. Parking
- J. Other MJC Staff

Q4: Please rate the following items on regard to how important they were in meeting your transfer, degree/certificate, or educational goal on a scale from 1-5 (1-Not at all important, 5-Extremely important):

- A. Developing an education plan
- B. Selecting a major/program of study
- C. Guidance from a counselor/advisor
- D. Joining a club, group, or athletic team
- E. Being mentored by a faculty or staff member
- F. Being supported by family and friends
- G. Ability to take a variety of online courses
- H. Ability to take a variety of in-person courses

Q5: What is your primary reason for not re-enrolling at MJC?

- A. I transferred to a four-year university
- B. I graduated
- C. I couldn't get the class I needed
- D. I enrolled at another two-year college
- E. I didn't like the class/classes
- F. I could no longer afford to attend
- G. I got a job
- H. I wasn't sure where to turn for help
- I. I only needed the specific course(s) for another school
- J. I became a primary caretaker for a family member
- K. Pandemic-related stress
- L. Other; specify below

Q6 (Shown if 'A' was selected from Q5): Congratulations on your transfer! Which 4-Year Institution are you now attending?

(Short text answer)

Q7 (Shown if 'A' was selected from Q5): What is your major(s) at this 4-Year Institution?

(Short text answer)

Q8 (Shown if 'B' was selected from Q5): Congratulations on graduating! What degree or certificate did you receive from MJC?

(Short text answer)

Q9 (Shown if 'C' was selected from Q5): If you left MJC because of specific course needs, please identify the course(s) below:

(Short text answer)

Q10 (Shown if 'C' was selected from Q5): Were you a student with Priority Registration?

- A. Yes
- B. No
- C. I don't know

Q11 (Shown if 'C' was selected from Q5): Which day of the week would you prefer to take courses? Select all that apply.

- A. Monday
- B. Tuesday
- C. Wednesday
- D. Thursday
- E. Friday
- F. Saturday
- G. Sunday
- H. Online

Q12 (Shown if 'C' was selected from Q5): When do you prefer to schedule your classes? Select all that apply.

- A. Early Morning (6:30am to 8:30am)
- B. Morning (8:30am to 11:30am)
- C. Late Morning – Early Afternoon (11:30am to 1:30pm)
- D. Afternoon (1:30pm to 4:30pm)
- E. Late Afternoon (4:30pm to 10:00pm)
- F. Online

Q13 (Shown if 'D' was selected from Q5): Which Community College are you now attending?

(Short answer text)

Q14 (Shown if 'D' was selected from Q5): What is the primary reason you chose to attend a different community college?

- A. It was closer to home
- B. The classes I needed were offered there
- C. The program I wanted to study was offered there
- D. I liked it better than MJC
- E. My friends/family were going there
- F. They offered more in-person courses
- G. They offered more online courses
- H. Other; specify below

Q15 (Shown if 'E' was selected from Q5): Please rate your experience with the following course aspects:

- A. Delivery (in-person)
- B. Delivery (online)
- C. Course Content
- D. Course Structure
- E. Instruction
- F. Course Day/Time

Q16 (Shown if 'E' was selected from Q5): Is there anything else about the course(s) you did not like?

(Short answer text)

Q17 (Shown if 'F' was selected from Q5): Please rate each statement based on why you were unable to afford staying enrolled at MJC on a scale of 1-5 (1-Extremely disagree, 5-Extremely agree):

- A. Tuition and fees were too expensive
- B. I applied for financial aid but was not eligible
- C. Transportation was too expensive
- D. I had other financial needs that made paying for college less of a priority
- E. The cost of books was too expensive
- F. Child care was too expensive
- G. Food insecurity
- H. Shelter insecurity

Q18 (Shown if 'G' was selected from Q5): Congratulations on the job! Is your new job related to your MJC major?

- A. Yes
- B. No
- C. Somewhat

Q19 (Shown if 'G' was selected from Q5): Did you use the Career Center or other MJC Services to find your new job?

- A. Yes
- B. No

Q20 (Shown if 'A' was selected from Q19): Please rate your satisfaction with the MJC Career Center.

- A. Extremely dissatisfied
- B. Somewhat dissatisfied
- C. Neutral
- D. Somewhat satisfied
- E. Extremely satisfied

Q21 (Shown if 'A' was selected from Q19): What MJC Career Center Services did you use?
Select all that apply.

- A. Jobspeaker
- B. Internships
- C. Employment Search/Application Assistance
- D. Resume/Cover Letter Review
- E. Two-Year Career Action Plan
- F. Interview Prep
- G. Other; specify below

Q22: Is there anything else you would like to share with us about your experience at MJC?

(Short text answer)

Q23: We are committed to helping students navigate the community college experience. If we can answer any questions or help you with re-enrollment, please provide your name and contact information below and someone will be in touch with you.

(Short text answer)

Q24: Please indicate your gender.

- A. Male
- B. Female
- C. Non-binary

Q25: Please indicate your age range.

- A. 18-19
- B. 20-24
- C. 25-29
- D. 30-34
- E. 35-39

- F. 40-49
- G. 50+

Q26: Please indicate your ethnicity.

- A. African-American/Black
- B. Asian
- C. Filipino
- D. Hispanic
- E. Native American
- F. Pacific Islander
- G. White, Non-Hispanic
- H. Two or more

Q27: Were you an EOP&S student at MJC?

- A. No
- B. Yes

Q28: Were you an DSPS student at MJC?

- A. No
- B. Yes